

1. DEFINITIONS

- Cancellation: The termination or dissolution of an agreement.
- Daniëlle Luksen: Photographer, Chamber of Commerce (KvK) registration: 80190952, contractor.
- Service: The work that V/LINE studio will provide.
- Photos: Images created by V/LINE studio.
- Photoshoot: The photographic assignment booked by the client with V/LINE studio.
- Assignment: The service or product that V/LINE studio will provide.
- Client: The person or persons with whom V/LINE studio has entered into an agreement.
- Agreement: The arrangement between the client and V/LINE studio regarding a service or product to be provided.
- Written: Electronic communication such as email, provided the identity of the sender is sufficiently established. The burden of proof regarding the receipt of electronic communication lies with the client.
- Remuneration: The agreed-upon amount after entering into an agreement, which the client must pay to V/LINE studio.
- Works: The services provided by V/LINE studio, including but not limited to, photos.

2. GENERAL

2.1. These general terms and conditions apply to all services offered and/or provided by V/LINE studio.

2.2. By entering into an agreement with V/LINE studio, you automatically agree to these general terms and conditions.

2.3. Objections to the general terms and conditions can be made in writing and only prior to entering into an agreement, communicated to V/LINE studio.

2.4. These general terms and conditions may be amended at any time by V/LINE studio.

3. QUOTATIONS

3.1. Prior to an agreement, V/LINE studio will prepare a quotation based on the client's wishes. If the client agrees to the quotation in writing, the agreement is established.

3.2. Quotations are valid for 14 days from the date, unless otherwise indicated.

4. PAYMENT

4.1. The remuneration agreed upon between V/LINE studio and the client must be transferred by bank to IBAN NLO2 RABO 0365 7231 93, payable to Daniëlle Luksen Photography.

4.2. Payment must be made within 30 days of the invoice date, unless otherwise agreed upon.

5. EXECUTION & DELIVERY OF PHOTOSHOOT

5.1. V/LINE studio will perform the assignment to the best of its insight and ability. The assignment is delivered in V/LINE studio's usual style unless otherwise agreed.

5.2. V/LINE studio aims to edit and deliver photos within 20 working days (four weeks). If this target is not met, V/LINE studio will notify the client.

5.3. The client cannot invoke photos that, according to V/LINE studio, are not suitable.

5.4. Photos are sent via WeTransfer. The client can download the photos unlimitedly within the expiration date of the transfer.

5.5. Photoshoots are conducted per half-day, unless otherwise agreed. If a half-day photoshoot turns out to be shorter than four hours, a half-day will still be charged. If a half-day extends, for example, to five hours, two half-days will be charged.

5.6. RAW files will never be provided.

6. COMPLAINTS

6.1. It is in no case possible to claim a refund for a photoshoot. In case of dissatisfaction with the work delivered, a suitable solution will be sought through consultation between both parties to achieve the desired goal.

6.2. Complaints regarding the delivered work must be reported to V/LINE studio in writing within two weeks (fourteen days) of delivery.

7. LIABILITY

7.1. During a photoshoot, the client is responsible and liable for damage to themselves, their property, and others. V/LINE studio is in no case liable for damage.

7.2. It is in no case possible to file (damage) claims against V/LINE studio in any form.

8. COPYRIGHTS & COMMERCIAL USE OF WORKS

8.1. Photos may be used commercially by the client without limitations unless otherwise agreed.

8.2. All photos remain the property of V/LINE studio at all times. No copyrights are acquired when entering into an agreement with V/LINE studio.

8.3. V/LINE studio is free to use created works for its own promotional purposes, including but not limited to, website, portfolio, social media, print, and demonstration material. If the client objects to this, it must be reported in writing.

8.4. The use of photographic works of V/LINE studio by third parties without consultation is considered an infringement of the photographer's copyright.

8.5. In the case of the publication of one or more photos, it is mandatory, if possible, to provide the photo with attribution in the form of "*Photo: V/LINE studio*", "*Photo: Daniëlle Luksen*", or "*Photo: www.v-linestudio.com*".

9. CONFIDENTIALITY

9.1. All personal data provided by the client to V/LINE studio is treated confidentially. View the Privacy Statement on www.v-linestudio.com to learn how personal data is handled.